



GSX Gold Secured
Currency



Refund Policy

1st September , 2022

Section One - General Terms

1.1 All cryptocurrency purchases, sales, and exchanges, whether completed or pending, are final. Due to the nature of cryptocurrency and blockchain technology, virtual currencies are digital assets whose transactions (whether completed or pending) are irreversible, non-refundable, and cannot be changed once submitted.

1.2 Under this Refund Policy, refunds to the User are permitted only in cases in which funds have not been credited to the User's cryptocurrency wallet following completion of a purchase

transaction because of technical reasons or an error. The funds will be refunded to the user through the same payment method and to the same digital wallet, credit/debit card or bank account that was used to receive the funds in such cases, if the refund request is considered justified and approved by Gold Secured Currency.

1.3 Neither Gold Secured Currency nor any of its affiliates are responsible for any losses caused by the incorrect or unauthorised use of the Services or any other Products.

Section Two - Refund Request

2.1 Refund requests must be sent to info@aplfintech.com with the reasons for the request.

2.2 Gold Secured Currency has the right to deny a refund request without further consideration if the User does not provide the necessary details with the refund request, including a description and justification for the refund, or if the User has already used all or part of the purchased cryptocurrency assets.

2.3 The User acknowledges and agrees that the submission of a refund request does not guarantee its approval. Further, we reserve the right to cancel your order without refund, or decline any refund request, if we suspect that you have engaged in, or have been involved in any fraudulent or illegal activity.

Section Three - Processing Time

3.1 After receiving all required documents and information, Gold Secured Currency will notify the User of its final decision regarding a refund within seven (7) business days, or within fourteen (14) business days after receiving and reviewing the refund request if no further information or documents are required.

3.2 Gold Secured currency will process refunds as soon as possible, and in any event within seven (7) days of approval. In addition to the time needed for funds to be transferred from the bank or payment provider to your account, refund transactions may take up to ten (10) business days.

The GSX Refund Policy Applies to GSX purchases but cannot supersede the policy made on the exchange/site/platform of purchase. For example, purchases made on www.gsxcde.com are subject to the policy published on www.gsxcde.com.